



## GlobalSign Limited Warranty Policy Communication

### Version 1.5

**IMPORTANT NOTICE:** THIS COMMUNICATION DOES NOT SUBSTITUTE OR REPLACE THE GLOBALSIGN CERTIFICATION PRACTICE STATEMENT ON <http://www.globalsign.com/repository>.

#### ***A limited warranty scheme for the users***

GlobalSign makes available reliable certification services to users of public networks like the Internet as well and private networks. GlobalSign's groundbreaking limited warranty scheme supports the network of trust that GlobalSign makes available to users of public and private networks.

Addressing the needs of the users of Public Key Infrastructure (PKI), this comprehensive limited warranty scheme covers core risks commonly associated with digital certificates.

#### **Who is this Limited warranty plan for?**

With a view to create a network of Trust, GlobalSign extends its limited warranty scheme to both **subscribers** and **relying parties**, addressing risks typically associated with digital certificates.

#### **Which products are covered?**

GlobalSign's Limited Warranty Statement extends to individuals and/or legal persons that have successfully applied, received and accepted a valid certificate of the following categories, as described in the table below:

| <b>GlobalSign Products</b>               | <b>Certificate Applicable?</b> |
|--|--------------------------------|
| • PersonalSign 2 certificate             | Yes                            |
| • PersonalSign 2PRO certificate          | Yes                            |
| • PersonalSign 3 certificate             | Yes                            |
| • PersonalSign 3PRO certificate          | Yes                            |
| • OrganizationSSL certificate            | Yes                            |
| • ExtendedSSL certificate                | Yes                            |
| • DomainSSL certificate                  | Yes                            |
| • ObjectSign certificate                 | Yes                            |
| • DocumentSign certificate               | Yes                            |
| • DocumentSign for Adobe CDS certificate | Yes                            |
| • GlobalSign Timestamping certificate    | Yes                            |

This limited warranty plan does not extend to GlobalSign class 1 certificates and similar types such as free or test certificates.

#### **Issued by whom?**

This limited warranty plan extends to all GlobalSign certificates issued by any GlobalSign Registration Authority or a GlobalSign Local Registration Authority located anywhere in the world.

### Possible risks covered

GlobalSign's Limited Warranty Plan warrants against the remote possibility of any of the following risks occurring:

#### Risks for a GlobalSign RA

1. A subscriber or relying party are protected for errors that might occur in the identification process resulting in damages for them. Although registration with GlobalSign is subject to strict procedures and the RA personnel assigned therefore are thoroughly trained and duly accredited, such errors might still occur.
2. A subscriber can equally insure against the risk of a Registration Authority or Local Registration Authority losing documents that are used to verify the identity of a subscriber and support the issuance of a GlobalSign certificate.

#### Risks for GlobalSign and a GlobalSign CA

GlobalSign root signs other CAs. This limited warranty scheme assures that subscribers and relying parties of GlobalSign as well as any GlobalSign CA are protected against risks associated with the loss or compromise of the top root CA private key.

#### Limited warranty plan caps

GlobalSign limits the maximum amount it may pay to a subscriber according to the class of the certificate as explained in the table below:

|  |                                |
|--|--------------------------------|
| • PersonalSign 2 certificate             | 2,500 Euro or USD equivalent   |
| • PersonalSign 2PRO certificate          | 2,500 Euro or USD equivalent   |
| • PersonalSign 3 certificate             | 37,500 Euro or USD equivalent  |
| • PersonalSign 3PRO certificate          | 37,500 Euro or USD equivalent  |
| • OrganizationSSL certificate            | 100,000 Euro or USD equivalent |
| • ExtendedSSL certificate                | 250,000 Euro or USD equivalent |
| • DomainSSL certificate                  | 10,000 Euro or USD equivalent  |
| • ObjectSign certificate                 | 37,500 Euro or USD equivalent  |
| • DocumentSign for Adobe CDS certificate | 5,000 USD or Euro equivalent   |
| • DocumentSign certificate               | 2,500 Euro or USD equivalent   |
| • GlobalSign Timestamping certificate    | 2,500 Euro or USD equivalent   |

#### At no additional cost

All costs associated with the GlobalSign Limited Warranty Plan are already included in the final price of a certificate that a subscriber pays while there are no additional or hidden costs associated with this plan.

#### Governing law

Governing law and jurisdiction depends on the GlobalSign entity the subscriber is contracting with:

- GlobalSign Limited (UK): This Agreement shall be interpreted under laws of England and Wales without regard to its conflict of law provisions. Venue shall be in the courts of England.
- GlobalSign NV (Belgium): This Agreement shall be interpreted under laws of Belgium without regard to its conflict of law provisions. Venue shall be in the courts of Leuven.
- GlobalSign Inc. (US): This Agreement shall be interpreted under laws of New Hampshire without regard to its conflict of law provisions. Venue shall be in the courts of New Hampshire.